



# Who is CPHR BC & Yukon

As Chartered
Professionals in
Human Resources
we are People
Leading Business.



### **Membership**

Founded in 1942, we have 8,000+ members across BC and Yukon and 1,200+ student members.



#### **Designation**

We are the grantor of the CPHR designation. Over 70% of our membership are CPHR Candidates or hold the CPHR designation.



#### **Advocacy**

We are the HR industry association for BC and Yukon; we are the "Voice of the Profession", and we advocate on behalf of members.



#### **Member Benefits**

We deliver a wide range of member benefits such as research, professional development, networking, and more.



#### **Accreditation**

We have 15 post-secondary institutions within BC & Yukon who have accredited post-secondary programs with us.



### **Strategic Plan Focus 2022-2025**



In 2022, we sat down to look at the next phase of our organization's evolution and this is the roadmap we chose.



#### **Advance**

Advance the value of the HR Profession and the recognition of the CPHR designation.



### **Influence**

Influence and impact the HR profession, and communities at large, by embedding Diversity, Equity, Inclusion and Reconciliation throughout our work.



### **Enhance**

Enhance the value proposition for members and the broader business community.



### Serve

Serve the profession and the public as leaders in the future of HR and the future of work.

### Member Demographics

All CPHR BC & Yukon members are committed to continuous learning and moving HR forward.



### **Economic Impact**

The annual impact of the human resources and benefits administration industry in BC & the Yukon, is approximately \$1.4 billion in revenue.



### **Built by Community**

More than 2,850 companies are represented by our members in both the private sector and in government, and in industries such as non-profit, health care, legal and finance.



### **Gender Diversity**

77.5% of members are women; 22% are men; and less than 0.5% are non-binary.



### **Healthy Growth**

Total membership in CPHR BC & Yukon has grown from 3,508 in 2006, to 8,000 and counting in 2023 – a 228% increase.





# The Inclusion Continuum HR Needs on Indigenous engagement



### **Importance of Indigenous Engagement**

- Why Indigenous engagement is critical for HR professionals.
- The impact on organizational culture and performance.

### **Indigenous Works Inclusion Continuum**



### 1 - INDIFFERENCE

Inclusion is not on the radar

### 2 - INTIMIDATION

Inclusion as forced compliance

### 3 - IMAGE

Inclusion as public relations



### 6 - INTEGRATION

Inclusion as a catalyst for growth

### 5 - INCUBATION

Inclusion nurtured as a core competency

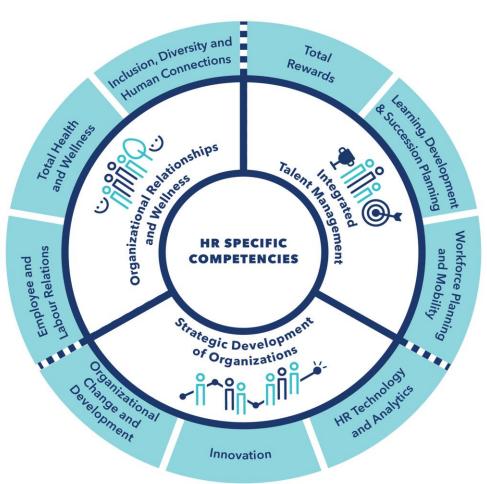
### 4 - INITIATION

Inclusion as a business imperative

### **HR Specific Competencies**



The HR Specific Competencies are capabilities that define an HR professional



### **General Competencies**



The General Competencies include capabilities that an HR professional should possess to operate successfully in their professional practice, and are not specific to the HR profession







Develop and implement practices that create connection, collaboration and work culture that is healthy, inclusive and embraces diversity.

Competency expected to achieve the CPHR designation	
1.3.1	Promote engagement, commitment, and motivation of employees by developing, implementing, and evaluating effective strategies to enhance productivity, morale and culture.
1.3.2	Support the development of initiatives through which leaders align culture, values, and work groups to increase productivity and engagement of employees.
1.3.3	Implement practices and processes that encourage collaboration and maintenance of a healthy, inclusive and diverse working environment.
1.3.4	Provide support to individuals, teams and organizations to identify and achieve shared objectives.
1.3.5	Demonstrate the value of employee engagement using appropriate measures to encourage productivity, continuous improvement and innovation and strengthen attraction and retention of diverse employees.
1.3.6	Partner with appropriate leadership to communicate with employees, the union, and organizational stakeholders on organizational challenges and developments to create understanding and enhance affiliation with the organization.



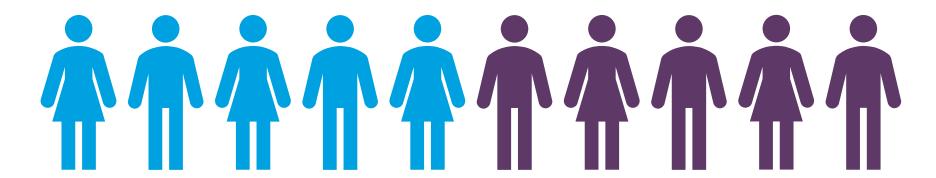
Where to from here?
Findings from a recent
CPHR BC & Yukon survey
on Reconciliation
Training







The average rating for where people saw their organization on their reconciliation journey was 5 out of 10.



We have made no progress.

We have made great progress across the organization.



### List up to three things your organization has done to advance reconciliation.

The **top three** themes to emerge from these responses were:



Implementing and utilizing land acknowledgements (220 responses).



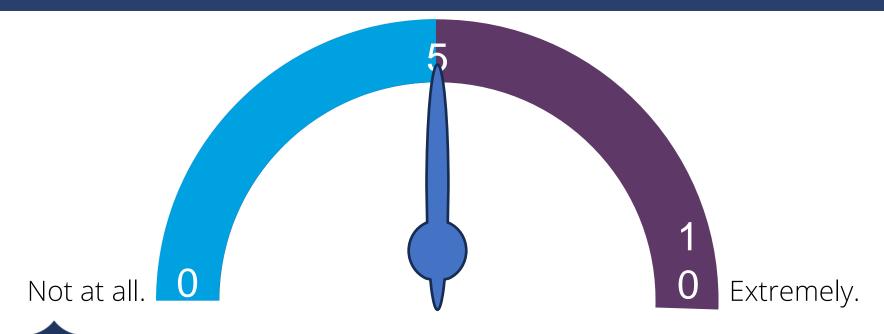
Training opportunities focused on the history of Indigenous people in Canada, reconciliation, and the Truth and Reconciliation Commission (220 responses).



Organizations building and maintaining relationships and partnerships with Indigenous organizations (149 responses).



The average rating for respondents' understanding of the 94 Calls to Action from the Truth and Reconciliation Commission (TRC) in relation to their organization was **5** out of 10.





# What barriers, if any, do you feel exist within your organization that may be limiting the implementation of reconciliation training?

The **top five** themes to emerge from these responses were:

**CONSTRAINTS** 



**COSTS** 

**LIMITATIONS** 







**PRIORITIES** 

LACK OF UNDERSTANDING







## How can CPHR BC & Yukon enhance its support for you, as a member and HR professional, in the area of reconciliation?

The top three themes to emerge from these responses were:

PROVIDE MORE TRAINING

FOCUS ON RESOURCES

REGULARLY SHARE BEST PRACTICES









### Is there anything else you would like us to consider in building reconciliation training?

### Indigenous Involvement:

Involve Indigenous people in training development, sharing stories, and all related information and practices.

### **Practical Examples:**

Continue to provide relevant "HOW TO" examples, not just theoretical resources.

### Language Inclusion:

Begin incorporating Indigenous languages.



